

CONTACT:

SERVICECENTER

Our Servicecenter provides answers to all questions related to IT on campus or IT.SERVICES directly.

Opening hours: Mo-Fr 10 am - 3.30 pm

Tel.: +49 (0)234-32-24025

(Mo-Th 9 am - 5 pm, Fr 9 am - 4 pm)

Fax: +49 (0)234-32-14349

ONLINE

Helpdesk: www.it-services.ruhr-uni-bochum.de/support

E-Mail: its-helpdesk@ruhr-uni-bochum.de

 [@itservicesrub](https://twitter.com/itservicesrub)

LOCATION



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RUHR-UNIVERSITÄT BOCHUM
IT.SERVICES


Building: IA | Universitätsstraße 150 | D-44801 Bochum

Homepage: www.it-services.ruhr-uni-bochum.de

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RUB



GOT LOST?
WE WILL GET YOU BACK ON THE IT.TRACK.



IT.SERVICES
YOUR IT ON CAMPUS



YOUR RUB-LOGINID

With your matriculation you have received a RUB-LoginID. With the RUB-LoginID and a password, which you have to set via eCampus, you can sign up for various RUB services. Read more at: <https://ruhr-uni-bochum.de/login>

RUBMAIL

With your matriculation you have also received a web-based RUB-Mail address valid for 1GB data storage. <https://mail.ruhr-uni-bochum.de>

In order to customize your RUBMail (e. g. automatic forwarding, spam filter, absence notifications) visit: <https://ruhr-uni-bochum.de/login>

ECAMPUS

You can easily manage your courses and academic achievements anytime and anywhere using our eCampus online. There are several workstations situated on campus but you can also get access using the eCampus web-client and a chip-card-reader to sign in at home. eCampus enables you to print all your certificates anywhere.

<http://www.ruhr-uni-bochum.de/ecampus/ecampus-webclient>
<http://www.ruhr-uni-bochum.de/ecampus>

INTERNET ACCESS

The RUB data network is provided by the Network Operation Center (NOC). Read more at: <https://noc.ruhr-uni-bochum.de>

WLAN (EDUROAM)

Eduroam (EDUcation ROAMing) is the WiFi infrastructure provided by the international research and education community. You can login on WiFi at any university parttaking in eduroam. To connect with eduroam you need your RUB-LoginID and your password.

<https://noc.ruhr-uni-bochum.de/web/wlan>

HIRN-PORTS

HIRN ports (access points to the university-intern computer network) are generally located in educational and public areas. HIRN ports are easily accessed with a network cable and your RUBLogin. Being within the internal RUB network you gain access to all services provided to students in RUB hostels. <https://noc.ruhr-uni-bochum.de/web/anleitungen/hirn>

VPN TUNNEL

With a VPN tunnel (Virtual Private Network) you can connect safely to the RUB network with an encoded data connection from home. A RUB IP adress will be assigned to you computer in order to use internal services.

<https://noc.ruhr-uni-bochum.de/web/vpn>

MORE SERVICE FOR YOU

PC-POOLS

<http://it-services.ruhr-uni-bochum.de/services/fuer-das-studium/pc-arbeitsplaetze-cip>

SOFTWARE

<http://it-services.ruhr-uni-bochum.de/software>

SCIEBO - THE CAMPUSCLOUD

<https://www.sciebo.de/>

LYNDA.COM

<http://it-services.ruhr-uni-bochum.de/software/lynda>

IT.NEWS - OUR NEWSLETTER

<https://it-services.ruhr-uni-bochum.de/newsletter>

